## Knowledge Base

Category | Email Reviewed | March 2023

## Accessing SWU Email

There are two ways to view and access your SWU email: 1) Office 365 Webmail. 2) Outlook Desktop App. Below are instructions for accessing both.

## 1. Office 365 Webmail

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There are two ways to access your Office 365 Webmail: a) From the Office website. b) Through the mySWU portal.

- a) Office Website Access
  - 1) Students can sign-in to their SWU email account by going to <u>www.office.com</u> and clicking the **Sign in** button.
  - 2) Enter your **SWU email address** in the Microsoft Sign in box, then click the blue **Next** button.
    - i. If asked if the email is used with one or more accounts from Microsoft, be sure to select **Work or school account**.

Microsoft
It looks like this email is used with more than one account from Microsoft. Which one do you want to use?
Work or school account Created by your IT department techsupport@swu.edu
R Personal account Created by you techsupport@swu.edu
Tired of seeing this? Rename your personal Microsoft account.
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- 3) A SWU Sign in page will appear with your SWU email already filled in. Enter your **SWU email password** in the box provided.
  - i. Your SWU email password is included in the Welcome Email you received from Southern Wesleyan University for first time sign in.
- 4) You will be prompted to provide a security code that was sent to your phone or secondary email account.
- 5) Once on the Microsoft 365 Homepage, click the **Outlook Icon** on the left-hand side to access your SWU email.
- b) mySWU Access
  - 1) Sign-in to my.swu.edu.
  - 2) On the **Home** tab, locate **Quick Links** on the left-hand side of the screen and at the bottom of the list, click **WebMail (Office 365)**



- Enter your SWU Email Address and then click Next. You will be taken to a SWU sign-in page.
- 4) Enter your **SWU Email Password** and click Next. You will be taken to the **Office 365 Homepage**.
- 5) Click the **Outlook icon** located on the left-hand side of the screen to access your SWU email.

*If you have any questions or issues accessing your account, please contact the SWU IT department at 864-644-5050 or TechSupport@swu.edu*