

Student Technical Support Fee

The Office of Information Technology provides the option for students to receive additional computing services though the payment of a one-time \$50 fee.

This fee is not required for students to connect to the network. However, students do have the option of paying the fee to receive additional services and support.

Once the one-time \$50 fee has been paid, students will receive services and support as long as they maintain student status.

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FAX: 864.644.5950

EMAIL: techsupport@swu.edu

SOUTHERN WESLEYAN UNIVERSITY
Office of Information Technology

907 Wesleyan Drive
Central, SC 29630

OFFERINGS...

Services provided by our staff include, but are not limited to:

- * Network and connectivity troubleshooting
- * Limited hardware support (includes hard-drive and RAM repairs/upgrades)
- * System rebuilds (you provide system disks or factory installed recovery partition)
- * Virus/Malware scans and removal

ADDITIONALLY...

We must note that:

- * Fee does not include any free software such as word processing software or antivirus. SWU has a partnership with software vendors where students can receive educational discounts on software. www.varsitybuys.com/Southern-Wesleyan-University
- * We are a Dell Certified Shop. This means that we can work on Dell computers that are still under warranty. In order for us to make hardware repairs on other computers, the equipment must be out of warranty.
- * Hardware costs are the responsibility of the student.

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